



# CITY OF ATLANTA

M. KASIM REED  
MAYOR

ARBORIST DIVISION

DEPARTMENT OF PLANNING,  
AND COMMUNITY  
DEVELOPMENT

JAMES E. SHELBY  
COMMISSIONER

## Standard of Practice

### Criteria for Standards of Practice

1. Legal criteria: comply with the requirements of the Tree Protection Ordinance (Sec. 158-63 (4)) and City of Atlanta policies.
2. Technical criteria: reflect the best available arboricultural science or practices.
3. Customer service criteria: assure timeliness, efficiency, accountability, transparency, courtesy, and effective communication.
4. **NO POLITICS** shall enter the plan review process, field inspections, appeals or any other arborist or staff duties. Factors such as the social status of the applicant, the political or economic power of the applicant, the assumed agenda of the applicant, the character of the property, the character of the neighborhood, personal likes or dislikes or any other factor not directly related to the legal, technical and customer service criteria above shall not influence decisions of the arborist division.